

CENTRAL SWEEPING SERVICE, INC.

STREET AND CONSTRUCTION SWEEPING

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28 May 2008

Mr. Kyle Butler
Senior Vice President
KPM Communications Inc.
7541 Pinemount Drive
Orlando FL 32819

Dear Kyle:

Thank you for your help, careful counsel and impressive delivery of our new Avaya phone system! As you are well aware, our old system was badly outdated and caused numerous problems – date and time changes, lost or late voice mails, terrible static – it was a mess!

Of all the communications companies I interviewed and told of our problems and needs you, by far, outpaced and out performed them! Some companies were too big to deal with a small/medium sized company while others just did not pay attention to our needs.

Thank you for your help and your recommendations. It has made a world of difference – no more lost voice mails about new business or customer service issues! The system is easy to use and although a major part of our communications process, I do not even think twice about it because it works and works perfectly.

My compliments to Dennis Taylor of DT Telecommunications, he still remembers us after these many months and is always reachable. For those few questions I had with modifications to the system, he is unbeatable and professional – he really knows his stuff!

Again, thank you for making a “tough” phone system decision easy and pleasurable.

Sincerely,

Susannah Mena

Susannah V. Mena
Sales Manager